

## AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions and listings of claims in the application.

### LISTING OF CLAIMS

Please amend the Claims as follows.

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1. (currently amended) A method for action selection based upon an objective of an outcome relative to a subject, said method comprising the steps of:
  - a) acquiring and storing a training set, said training set an existent database of information, wherein said information are attributes of said subject, wherein said training set is to provide a base of data for said method;
  - b) calculating and storing a best behavioral model for predicting said outcome, provided an action is applied to said subject;
  - c) mapping of said training set to said best behavioral model within a business metric space, wherein said mapping is subsequently stored;
  - d) selecting and storing a random sub-sample of said training set ~~said~~ mapped to said best behavioral model, said random sub-sample for reducing computational requirements when determining an optimized strategy; and
  - e) determining and storing said optimized strategy for said random sub-sample, said optimized strategy for providing an optimal action relative to said subject for said objective of said outcome.

2. (original) The method for action selection based upon an objective of an outcome relative to a subject as recited in Claim 1 wherein said subject is a

customer of a business entity, said business entity enabled to interact with said customer in a web based environment, and wherein said action is a promotion offered by said business entity.

3. (currently amended) The method for action selection based upon an objective of an outcome relative to a subject as recited in Claim 1 ~~wherein step~~

a) further ~~comprises the step of~~ comprising:

allocating a dimensional attribute vector relative to each subject referenced in said training set.

4. (currently amended) The method for action selection based upon an objective of an outcome relative to a subject as recited in Claim 1 ~~wherein step~~

b) further ~~comprises the step of~~ comprising:

deriving a function from said action being applied to said subject, wherein said function equates to said best behavioral model and said function is represented as a dimensional vector.

5. (currently amended) The method for action selection based upon an objective of an outcome relative to a subject as recited in Claim 1 wherein said subject of said ~~training set~~ ~~said mapped~~ training set is a separate point in said business metric space.

6. (currently amended) The method for action selection based upon an

objective of an outcome relative to a subject as recited in Claim 1 ~~wherein step e)~~  
further ~~comprises the step of~~ comprising:

utilizing linear programming to calculate said optimal action, wherein  
said optimal action is associated with the largest number of subjects.

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7. (original) The method for action selection based upon an objective of  
an outcome relative to a subject as recited in Claim 1 wherein said optimized  
strategy provides a logical division for classification of said subject, so as to  
determine said optimal action of said objective of an outcome, relative to said  
subject.

8. (currently amended) The method for action selection based upon an  
objective of an outcome relative to a subject as recited in Claim 1 wherein a new  
subject, ~~said new subject that is~~ not from said training set, is mapped to said  
best behavioral model and said stored optimized strategy, such that said new  
subject is included in said classification of said logical division, so as to provide  
an optimal action for said objective of said outcome, relative to said new subject.

9. (currently amended) A computer system in a computer network, said  
computer system comprising:

a bus;  
a memory unit coupled to said bus; and at least one processor  
coupled to said bus, said at least one processor for executing a

method for action selection based upon an objective of an outcome relative to a subject, said method comprising ~~the steps of,~~

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- a) acquiring and storing a training set, said training set an ~~existent~~ existing database of information, said information are attributes of said subject, wherein said training set is to provide a base of data for said method;
- b) calculating and storing a best behavioral model for predicting said outcome, provided an action is applied to said subject;
- c) mapping of said training set to said best behavioral model within a business metric space, wherein said mapping is subsequently stored;
- d) selecting and storing a random sub-sample of said training set ~~said~~ mapped to said best behavioral model, said random sub-sample for reducing computational requirements when determining an optimized strategy; and
- e) determining and storing said optimized strategy for said random sub-sample, said optimized strategy for providing an optimal action relative to said subject for said objective of said outcome.

10. (currently amended) The computer system of Claim 9 wherein said subject is a customer of a business entity, said business entity being enabled to interact with said customer in a web based environment, and wherein said action is a promotion offered by said business entity.

11. (currently amended) The computer system of Claim 9 wherein said  
~~step a)~~ of the method for action selection based upon an objective of an outcome  
relative to a subject further comprises ~~the step of~~:

allocating a dimensional attribute vector relative to each subject  
referenced in said database.

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12. (currently amended) The computer system of Clam 9 wherein said  
~~step b)~~ of the method for action selection based upon an objective of an  
outcome relative to a subject further comprises ~~the step of~~:

deriving a function from said action being applied to said subject,  
wherein said function equates to said best behavioral model and wherein said  
function is represented as a dimensional vector.

13. (currently amended) The computer system of Claim 9 wherein said  
subject of ~~said training set~~ said mapped training set is a separate point in said  
business metric space.

14. (currently amended) The computer system of Claim 9 wherein said  
~~step e)~~ of the method for action selection based upon an objective of an outcome  
relative to a subject further comprises ~~the step of~~:

utilizing linear programming to calculate said optimal action, wherein  
said optimal action is associated with the largest number of subjects.

15. (original) The computer system of Claim 9 wherein said optimized strategy provides a logical division for classification of said subject, so as to determine said optimal action of said objective of said outcome, relative to said subject.

16. (original) The computer system of Claim 9 wherein a new subject, said new subject not from said training set, is mapped to said best behavioral model and said optimized strategy, such that said new subject is included in said classification of said logical divisions, so as to provide an optimal action for said objective of said outcome, relative to said new subject.

17. (currently amended) A computer readable medium for storing computer implemented instructions, said instructions for causing a computer system to perform ~~the steps of~~ <sup>14</sup>

- a) acquiring and storing a training set, said training set an existent database of information, said information are attributes of said subject, wherein said training set is to provide a base of data for said method;
- b) calculating and storing a best behavioral model for predicting said outcome, provided an action is applied to said subject;
- c) mapping of said training set to said best behavioral model within a business metric space, wherein said mapping is subsequently stored;
- d) selecting and storing a random sub-sample of said training set ~~said~~

mapped to said best behavioral model, said random sub-sample utilized for reducing computational requirements when determining an optimized strategy; and

d) determining and storing said optimized strategy for said random sub-sample, said optimized strategy for providing an optimal action relative to said subject for said objective of said outcome.

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18. (original) The computer readable medium of Claim 17 wherein said subject is a customer of a business entity, said business entity enabled to interact with said customer in a web based environment, and wherein said action is a promotion offered by said business entity.

19. (currently amended) The computer readable medium of Claim 17 wherein said computer implemented instructions cause a computer system to perform ~~the step of~~:

allocating a dimensional attribute vector relative to each subject referenced in said training set.

20. (currently amended) The computer readable medium of Claim 17 wherein said computer implemented instructions cause a computer system to perform ~~the step of~~:

deriving a function from said action being applied to said subject, wherein said function equates to said best behavioral model, and wherein said function is represented as a dimensional vector.

21. (currently amended) The computer readable medium of  
Claim 17 wherein said subject of said ~~training set~~ ~~said mapped training set~~ is a  
separate point within said business metric space.

22. (currently amended) The computer readable medium of Claim 17  
wherein said computer implemented instructions cause a computer system to  
perform ~~the step of~~:

utilizing linear programming to calculate said optimal action, wherein  
said optimal action is associated with the largest number of subjects.

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23. (original) The computer readable medium of Claim 17 wherein said  
optimized strategy provides a logical division for classification of said subject,  
so as to determine said optimal action of said objective of said outcome, relative  
to said subject.

24. (original) The computer readable medium of Claim 17 wherein a  
new subject, said new subject not from said training set, is mapped to said best  
behavioral model and said optimized strategy, such that said new subject is  
included in said classification of said logical division, so as to provide an optimal  
action for said objective of said outcome, relative to said new subject.